

## DATA PROTECTION NOTICE

### FOR CONTACTING US

#### DATA CONTROLLER'S NAME AND CONTACT DETAILS.

Data controller's name:	PRO-MED Kft. (data controller)
Office:	6000 Kecskemét, Tatársor 6.
Company registration number:	03-09-101959
Tax identification number:	10759066-2-03
Telefon:	+36 30 756 2551
E-mail:	<a href="mailto:office@promedkft.hu">office@promedkft.hu</a>
Website:	<a href="http://www.promedkft.hu">www.promedkft.hu</a>
Representative:	Sponga Péter Pál managing director

#### THE PURPOSE OF DATA PROCESSING

The purpose of data processing is to allow you to submit your opinions, comments, questions, and requests to the Data Controller, and for the Data Controller to be able to contact you regarding these opinions, comments, questions, and requests.

#### THE LEGAL BASIS FOR DATA PROCESSING

The legal basis for data processing is your voluntary, specific, and informed consent, which is expressed through an unambiguous action by checking the checkbox provided on the messaging interface, indicating your clear confirmation and consent to the processing of your personal data as specified below. You have the right to withdraw your consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal. To withdraw your consent, you may contact the Data Controller using the provided contact information.

## THE SCOPE OF THE PROCESSED DATA

The Data Controller processes the following personal data during the data processing:

- Name
- Email address
- Message content

## THE DURATION OF DATA PROCESSING

The Data Controller will store the personal data specified in the previous point until the purpose of data processing exists or until your consent is withdrawn.

## ENGAGEMENT OF DATA PROCESSORS

The Data Controller may engage the following data processors for the performance of data processing tasks related to the data handling operations:

- ADAB Inter Kft. (weboldal IT support)
  - 1192 Budapest, Botond utca 2.
- Rackforest Zrt. (tárhelyszolgáltatás)
  - 1132 Budapest, Victor Hugo utca 11.

## RIGHTS AND OPTIONS OF THE INDIVIDUAL WHOSE PERSONAL DATA IS BEING PROCESSED

Your data protection rights and available remedies are detailed in the General Data Protection Regulation (GDPR). Below, we outline the key provisions of the GDPR regarding your rights and options for enforcing them.

If you have any comments or questions regarding this Privacy Notice or its content, please feel free to contact us. The Data Controller's representatives will be available to assist you using any of the contact details provided above.

## THE RIGHT TO ACCESS AND OBTAIN INFORMATION UNDER GDPR

According to the GDPR, you have the right to access or obtain information about the processing of your personal data by the Data Controller. If such processing is taking place, you have the right to access and obtain information about the following:

- The purposes of the data processing.
- The categories of personal data being processed.
- The recipients or categories of recipients with whom the personal data has been or will be shared, including recipients in third countries or international organizations.
- The duration of storage of the personal data, or if not possible, the criteria used to determine that duration.
- Your further rights to request rectification, erasure, or restriction of your personal data, and to object to its processing.
- Your right to lodge a complaint with a supervisory authority.
- If the data was not collected directly from you, any available information about its source.
- If automated decision-making, including profiling, is used based on your data, information about the logic involved, as well as the significance and potential consequences of such processing for you.
- If personal data is transferred to a third country, information about the safeguards in place for such transfer.
- You have the right to request a copy of the personal data being processed, and if there are no legal restrictions, we will provide it to you. If you made the request electronically, the information should be provided in a widely used electronic format, unless you request it in another way.
- The Data Controller will inform you of the actions taken in response to your request without undue delay and within one month of receiving the request. This period may be extended by two months, taking into account the complexity and number of requests. If an extension is necessary, the Data Controller will inform you of the reasons for the delay within one month of receiving the request. If you submitted the request electronically, the information should be provided electronically whenever possible, unless you request it in another way.
- If the Data Controller does not take action on your request, they will inform you of the reasons for the inaction without undue delay and within one month of receiving the request. They will also inform you of your right to lodge a complaint with a supervisory authority and to seek judicial remedies.

## THE RIGHT TO REQUEST RECTIFICATION OF YOUR PERSONAL DATA

According to GDPR, you have the right to request the rectification of any inaccurate or incomplete personal data concerning you. The Data Controller is obliged to rectify such data without undue delay upon your request.

## "THE RIGHT TO BE FORGOTTEN" UNDER GDPR

- Based on this right, you are entitled to request the erasure or deletion of your personal data if one of the following reasons applies, without undue delay according to the GDPR:
- The personal data is no longer necessary for the purposes for which it was collected or processed by the Data Controller.
- You withdraw your consent, and there is no other legal basis for the processing of your personal data.
- You object to the processing of your personal data, and there are no overriding legitimate grounds for the processing.
- The personal data has been unlawfully processed.
- The erasure of personal data is required to fulfil a legal obligation under the applicable EU or Member State law to which the Data Controller is subject.
- The personal data has been collected in relation to the provision of information society services.

If the processing of personal data is necessary for one of the following reasons as stated in the GDPR, the right to erasure or the right to be forgotten cannot be exercised, particularly in the following cases:

- Exercising the right to freedom of expression and information.
- Fulfilling a legal obligation that requires the processing of personal data by the Data Controller under applicable EU or Member State law.
- Carrying out public interest archiving purposes, scientific or historical research purposes, or statistical purposes, where erasure or the right to be forgotten would likely render impossible or seriously impair the achievement of the objectives of such processing; or
- Necessary for the establishment, exercise, or defense of legal claims.

We make every reasonable effort to delete any information that has been unlawfully provided to us and ensure that such information is not disclosed to any third parties or used by us (for advertising or any other purposes). Please inform us immediately if you become aware that a child or a third party has unlawfully provided personal data about themselves or about you. You can contact us using the provided contact details.

## THE RIGHT TO RESTRICT DATA PROCESSING

According to the provisions of the GDPR, you have the right to request the restriction of processing of your personal data if any of the following conditions apply:

- You contest the accuracy of the personal data being processed. In this case, the restriction will apply for a period that allows for the verification of the accuracy of the disputed data.
- The processing is unlawful, but you oppose the erasure of the data and instead request the restriction of its use.
- The data controller no longer needs the personal data for processing purposes, but you require it for the establishment, exercise, or defense of legal claims.
- You have objected to the processing of your data. In this case, the restriction will apply for the period until it is determined whether the legitimate grounds of the data controller override your interests.

If processing is restricted based on the above, such personal data, except for storage, will only be processed with your consent, or for the establishment, exercise, or defense of legal claims, or for the protection of the rights of another natural or legal person, or for reasons of important public interest of the Union or a Member State. The data controller will inform you in advance when the restriction on processing is lifted.

## NOTIFICATION IF PERSONAL DATA IS CORRECTED, DELETED, OR ITS PROCESSING IS RESTRICTED

The data controller is required to notify all recipients to whom the corrected, deleted, or restricted personal data has been disclosed, unless this proves impossible or involves disproportionate effort. However, if you request it, we will inform you about these recipients.

## THE RIGHT TO DATA PORTABILITY

According to GDPR, you have the right to receive your personal data, which you have provided to the data controller, in a structured, commonly used, and machine-readable format. You also have the right to transmit this data to another data controller without any hindrance from the original data controller.

The right to data portability can be exercised in the following cases:

- The processing is based on consent or a contract.
- The processing is carried out by automated means.

When exercising the right to data portability, you have the right to request, if technically feasible, the direct transfer of your personal data from the data controller to another data controller designated by you.

## THE RIGHT TO OBJECT

According to GDPR, you have the right to object, at any time, to the processing of your personal data based on legitimate interests, including profiling. In such cases, the Data Controller will no longer process the personal data unless compelling legitimate grounds for the processing override your interests, rights, and freedoms, or the processing is necessary for the establishment, exercise, or defense of legal claims.

If your personal data is processed for direct marketing purposes, you have the right to object to the processing of your personal data, including profiling, for such marketing. If you object to the processing for direct marketing purposes, your personal data shall no longer be processed for such purposes.

In the context of the use of information society services and without prejudice to Directive 2002/58/EC, you may exercise your right to object by automated means using technical specifications.

If your personal data is processed for scientific or historical research purposes or statistical purposes, you have the right to object, on grounds relating to your particular situation, to the processing of your personal data, unless the processing is necessary for the performance of a task carried out for reasons of public interest.

Please note that the exercise of your right to object should be addressed to the Data Controller, and specific procedures or requirements may apply depending on the circumstances and applicable laws.

## THE RIGHT TO LODGE A COMPLAINT WITH A SUPERVISORY AUTHORITY

You have the right to lodge a complaint with a supervisory authority, particularly in the Member State where you have your habitual residence, your place of work, or the alleged infringement took place, if you believe that the processing of your personal data violates the provisions of the GDPR.

In Hungary, the competent supervisory authority is the National Authority for Data Protection and Freedom of Information (Nemzeti Adatvédelmi és Információszabadság Hatóság). Their contact information is as follows:

- Website: <http://naih.hu/>
- Address: 1363 Budapest, Pf.: 9.
- Phone: +36-1-391-1400
- Fax: +36-1-391-1410
- Email: [ugyfelszolgalat@naih.hu](mailto:ugyfelszolgalat@naih.hu)
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You have the right to an effective judicial remedy against a legally binding decision of a supervisory authority concerning you.

You have the right to an effective judicial remedy if the supervisory authority does not handle your complaint or does not inform you within three months about the progress or outcome of your complaint.

Legal proceedings against a supervisory authority shall be brought before the courts of the Member State where the supervisory authority has its establishment.